

2018 FAMILY FEEDBACK SURVEY RESULTS

Executive Director's Report

YOU'RE VERY SATISFIED!



99%

HIGHLY LIKELY
to recommend PIC's
Early Learning Program

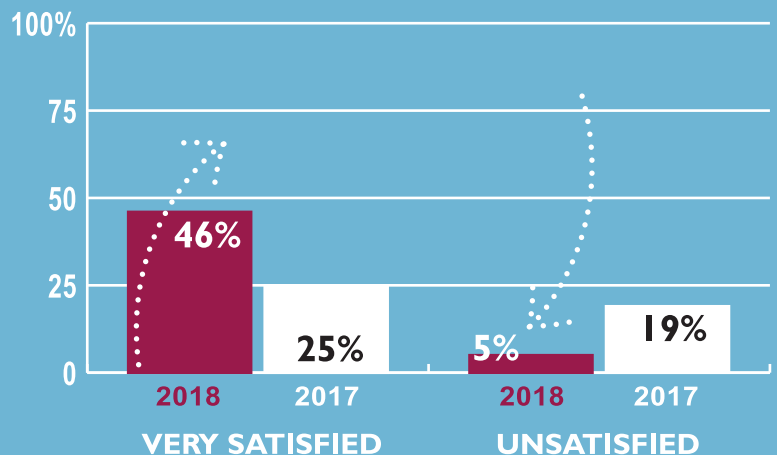
85%

HIGHLY LIKELY
to recommend PIC's
After School Program

SATISFACTION GREW HERE!

Parent Participation Program (PPP)

Last year's responses to questions about PPP led us to create a PPP Task Force to examine and re-envision this important community-building program. The Task Force recommended reducing the number of hours and expanding the opportunities for families to complete the hours. **We did both!**



OPPORTUNITIES FOR GROWTH

 LUNCH PROGRAM	 FACILITIES
 SECURITY PROTOCOLS	 MOVE-UP COMMUNICATION

TEACHERS ARE OUR BIGGEST ASSET

My child's teacher...

“ has a genuine interest in helping my child be the best he can be. ”

“ engages with my child in a way that's respectful yet age-appropriate, playful but always helping him learn. ”

“ ...is incredible! He is the primary reason that we are so satisfied with PIC. ”

“ ...is amazing! She gives her all, not only to my child, but to each Leapfrog on a daily basis! ”